

Retail words in use - answers

entitlement **warranty** **hazardous** **authorisation** **procedure**

1. The laptop comes with a three-year manufacturer's **warranty**.
2. All requests for staff leave need **authorisation** from the relevant area manager.
3. Always follow the correct **procedure** when unloading stock from the storage area.
4. Members of staff have an **entitlement** to a 20 percent discount on all purchases in-store.
5. Please read the updated list of age limits for customers purchasing **hazardous** goods.