

# Open and closed questions



In the BBC One drama *Secrets and words*, Valerie goes for a job interview at a chemist. Ray gives her the job, not knowing she can't read the prescriptions.

In an interview, you will be asked both 'open' and 'closed' questions. Open questions require a longer answer. For example: 'Tell me about your last job.' Closed questions require a shorter, specific answer. For example: 'What is your name?'

**Activity 1:** Tick below to say if the questions are **open** or **closed**.

	Open	Closed
What experience do you have in dealing with customers?	✓	
Can you use a till?		
Have you got a clean driving licence?		
Can you work shifts?		
What skills have you got in this area?		
Tell me about your recent work history?		
What makes you feel you will be good at this job?		
Can you start early in the morning?		
What are your strengths?		
Are you able to work every weekend?		

**Activity 2:** With a partner, make up some more open questions and practise asking and answering them in a 'mock interview'.