

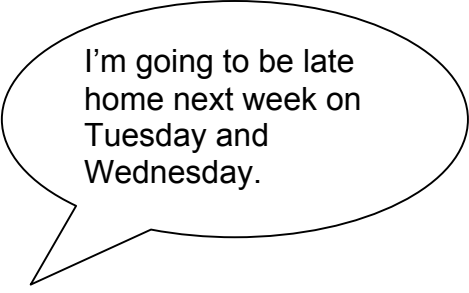


## Listening for specific information

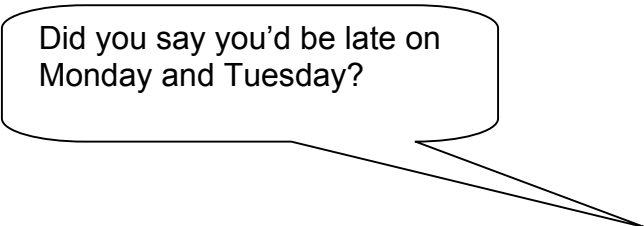
Here are some ideas to help you to listen and get the information you need in different situations.

### Face to face or on the telephone

To check you heard the information correctly, you can ask questions:

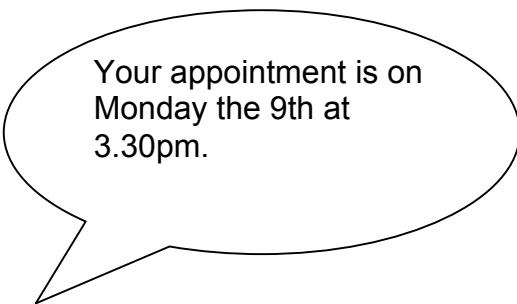


I'm going to be late home next week on Tuesday and Wednesday.

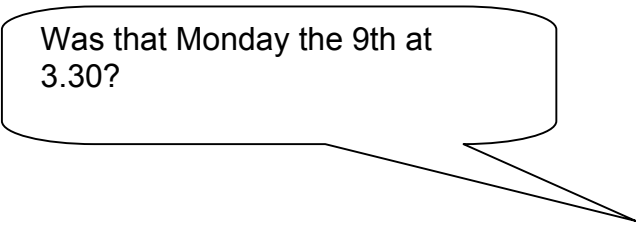


Did you say you'd be late on Monday and Tuesday?

You can repeat the information to check it:



Your appointment is on Monday the 9th at 3.30pm.



Was that Monday the 9th at 3.30?

You can make a note of the important information to help you remember it:



Dr Alys

Monday 9 June

3.30pm

### Recorded messages

- Listening to a recorded message can be more difficult.
- It's important that you're clear about what information you're listening for.
- So before you listen, think about what you want to know.
- You could prepare by having a note ready.
- Remember, you can listen to the message as often as you like.



Wed. Thurs.

Open:

Close: